

Warranty Policy.

Warranty for your product starts from the Date of Purchase against manufacturing defects in the parts specified in below chart. To avail Warranty Customer Should register warranty of product within one month from date of Purchase. Warranty is void for any alterations made in product, Used for commercial usage, Scratches, breakages, un-authorized installations, damage due to misuse , normal wear & tear.

Pl. check the warranty period for your appliances from the below mentioned table :

Appliance	Product Warranty	Models	Parts covered under Warranty
Kitchen hood	Life Time Warranty (12 years from date of Purchase)	Oxy 13, Oxy 2061, Oxy 2077, Oxy 2063, Oxy 2069, Oxy 2060, Oxy 2074, Oxy 2065, Oxy 2078	Life Time Warranty : Rotor, Motor . One Year from date of Purchase : PCB, Switch, Baffle Filters Note covered under warranty : Glass, Glass parts, Plastic parts, Electric bulbs, Charcoal filters .
Kitchen hood	One year	Oxy 15, Oxy 2062, Oxy 2063-DX, Oxy 2067, Oxy 2064, Oxy 2070, Oxy 2071, Oxy 2068, Oxy 2076, Oxy 2083, Oxy 2082	Five Years from Date of Purchase: Motor One Year from date of Purchase : Rotor, Baffle Filters, PCB , Switch. Note covered under warranty : Glass, Glass parts, Plastic parts, Electric bulbs, Charcoal filters .
Built in Hobs	One Years	All Models	One Years from date of Purchase : Burners*, Micro switch, valves , Spark plug, Generator, *Brass Burners coated with Black heat resistant paint are not covered under warranty for its discoloration, chipping or peeling of enameled black coating) Note covered under warranty : Glass Top , Knobs , Jets .
Built in Ovens	One Years	All Models	One Years from date of Purchase : Heating Element, Timer, Thermostat, PCB
Cooktops	One Years	All Models	One Years from date of Purchase : Burner*, Mixing Tubes, Micro Switch, Spark Plug, Generator, Valves. Two Years from date of Purchase : Glass , *Forged burners. (Metallic/ coloured cooktops Glass is not covered under warranty for discoloration of glass)
Gas Water Heater	One Years	All Models	One Year from date of Purchase : Heat exchanger , Pluse ignition , micro switch , read switch , solonied value, Burner . Note covered under warranty : , Glass parts, Plastic parts .
Electric Water Heater	One Years	All Astra Series Models	Two Years from Date of Purchase: Heating element* One Year from date of Purchase : Thermostat, Cutout , Tank Note covered under warranty : , Plastic parts, indicator bulbs , anode , 2 in 1 safety valve .

Electric Water Heater	One Years	All Smart Series Models	Two Years from Date of Purchase: Heating element* Five Years from Date of Purchase: Tank* One Year from date of Purchase : Thermostat, Cutout . Note covered under warranty : , Plastic parts, indicator bulbs , anode , 2 in 1 safety value.
Atta Chakki	One year	Diamond , Diamond (VC)	Life Time Warranty : Grinding Chamber Five Years from Date of Purchase: Main Motor One Year from date of Purchase : PCB, Electronic parts, Auto sensor, Feeder motor, Blade Note covered under warranty : Plastic parts, Electric led lights .
Atta Chakki	One year	Platinum	Life Time Warranty : Grinding Chamber Three Years from Date of Purchase: Main Motor One Year from date of Purchase : PCB, Electronic parts, Auto sensor, Feeder motor, Blade Note covered under warranty : Plastic parts, Electric led lights .
Atta Chakki	One year	Gold, Silver	Life Time Warranty : Grinding Chamber Two Years from Date of Purchase: Main Motor One Year from date of Purchase : PCB, Electronic parts, Auto sensor, Feeder motor, Blade Note covered under warranty : Plastic parts, Electric led lights .
Atta Chakki	One year	Eco , Dlx	Life Time Warranty : Grinding Chamber One Year from date of Purchase : Main Motor , PCB, Electronic parts, Auto sensor, Feeder motor, Blade Note covered under warranty : Plastic parts, Electric led lights .

Please note :

1. To avail warranty benefits customer must register product warranty on www.jyotiindia.com or by mail : customercare@jyotiindia.com / post as mentioned in the warranty manual within 1 months from Date of Purchase.
2. Hardware and accessories required to install products & Charcoal Filters (required for Kitchen hoods) are not included as a part of Product.
3. All hardware, accessories & Charcoal Filters can be purchased at Extra cost from Service Provider.
4. All installations are done at an extra cost, Installation charges and service-charges you may call 020-24476762 , 8888861610 or mail us on customercare@jyotiindia.com.
5. Warranty starts from Date of Purchase and not from Date of usage.
6. Burner Discoloration/ wear & tear is not covered under warranty.
7. LED / Lamps are not covered under warranty.
8. Hob Top is considered as Built in Hob and Warranty and Caution & Care for Built in Hob shall be applicable .

FAQ's about Warranty :

1. How to Obtain Warranty, Installation , Service or Other Service Information?

- I. To obtain warranty, Customer must register product warranty within One month from date of Purchase on www.jyotiindia.com and sign up and fill warranty registration form you will receive warranty registration number this number should be used for future communication. Or you may choose to fill the warranty registration form in this manual and courier us along with photo copy of Purchase invoice we will register the warranty & you will receive mail for Warranty registration number.
- II. To obtain installation / service or information, please contact : Jyoti India Appliances PL , 10/04/3A Kondhwav-saswad road Yewalewadi Pune 411048 mobile number 8888861610. Email: customercare@jyotiindia.com . website: www.jyotiindia.com . You will receive instructions regards to your query.
- III. In case the product can be repaired at site the parts under warranty will be changed on free of cost basis but the cost to provide the services (To and Fro convince cost) will be charged, subject to warranty registration is done within one months from Date of purchase.
- IV. If the product is installed by company Authorised Service provider Visit charge of Rs. 350 /- will not be charged for a period of One year from date of Purchase but still convince charges would be applicable . In case Unauthorised Service provider has installed the product Visit Charge of Rs. 350/- will be charged to customer during warranty period & after warranty period for every complaint.
- V. To & Fro travel charge & other incidentals will be levied to customer if the area is out of municipal limits or in areas where Service Provider is not available.

2. What is Life time Warranty?

Oxygen defines life of the product as 12 years. Life time warranty means warranty on the kitchen hood as specified in the above chart and applicable on the parts as specified.

3. Who is covered for Warranty?

This warranty extends only to the first consumer purchaser, and is not transferable. Consumer who has called Jyoti / Oxygen Customer care and has register installation & has registered for warranty with company by filling up the Warranty registration form & has to be sent the same to Jyoti / Oxygen manual / online registration on website www.jyotiindia.com within one months from date of purchase, would be eligible. Such customers will be given warranty as per the warranty applicable for the product indicated in above table.

4. What is not covered? (Exclusions)

- I. Product registration: Product Warranty not registered with Company within one months from date of Purchase.
- II. Installation : Product not installed by Authorised service person / authorised Service Provider. Damages/Problem occurring in product due to incorrect installation done by unauthorised person / unauthorised agency.
- III. Bulbs/ LED's are not covered under warranty.
- IV. Normal Wear and Tear : Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage. Discoloration of burners due to oxidation or usage or in case of electric and gas water heater damage due to scaling on heating element or heat exchanger due to hard water.
- V. Abuse & Misuse : Defects or damage that result from :
 - a. Improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, rusts, breakage of glass etc.) to the surface of the product resulting from misuse/storage.
 - b. In ducting mode do not connect the kitchen hood duct that is used for Exhausting fumes of other appliance / gadgets.
 - c. Contact with liquid, water, rain, extreme humidity or exposure to acidic atmosphere, sand, dirt or the like, extreme heat, or food.
 - d. Use of the Products for commercial purposes or at places like institutions, hospitals, community halls, hotels, canteens, cafeteria's and other similar applications or subjecting the Product or Accessory to abnormal usage or conditions.
 - e. Attack of pests / rodents / birds making nests in the duct pipe or Other acts which are not the fault of Jyoti India Appliances PL .
 - f. Consumer using any kitchen utensils / cooking appliances / aids (eg. Bati Cooker, Kaladu, Gas Tandoor, Gas oven, Paniyarrakal Maker etc.) which cover the burners and touch the glass surface directly on the Glass of Built in Hob /cook tops, are excluded from warranty coverage.
 - g. Usage of non suitable vessels in Cooking Range/ Built-in ovens .
 - h. Modification in any product. Eg. Using Built in Hob as cooktop by adding legs / stand or Using Built in Oven as free standing Oven.
- VI. Use of Non Jyoti / Oxygen Products and Accessories. Defects or damage that result from the use of Non- Jyoti / Oxygen branded Products, recommended Accessories, Spares or other peripheral equipment are excluded from coverage
- VII. Unauthorized Service or Modification. Defects or damages resulting from service, testing, Adjustment, installation, maintenance, alteration, including without limitation, Product changes or modification in any way by someone other than Jyoti India Appliances PL , or its authorized service centers, are excluded from coverage.
- VIII. Altered Products. Products or Accessories with
 - a. serial numbers or date tags that have been removed, altered or obliterated;
 - b. broken seals or that show evidence of tampering;
 - c. mismatched board serial numbers
 - d. nonconforming or non Oxygen housings, Filters, spares or parts, are excluded from coverage.
- IX. Erratic Electric supply Any electronic part gets damaged due to erratic power supply improper electrical circuit, are excluded from coverage
- X. Accidents : accidents as a result of following reasons:
 - a. Accidents caused due to non maintenance of the product are excluded from coverage. Fire in kitchen hoods due to non cleaning of filters.

- b. Accidents resulting from improper/ incorrect installation
- c. Charcoal filters directly exposed to flame of cooktop / hob.
- d. Consumer using any kitchen utensils/ cooking appliances /aids which cover the burners and touch the glass surface directly of the Glass Built in Hob /cooktops , are excluded from coverage.
- e. Customer failing to read the right usage of the product from the users manual & customer failing to understand standard features of the product.
- f. Customer failing to peel off protective PVC film from product resulting in fire.
- g. Wrong installation, gap between base of kitchen hood and top of Cook top/ Built in Hob not maintained between 65cm-75cm.
- h. Carcass / Granite cutting dimensions not as per specifications of the product in case built in appliances.
- i. Carcass for Built-in Oven is not ventilated from rear side or is not installed as built in.

5. When does warranty Expire ?

Unless specified otherwise this warranty will automatically terminate on the expiry of the warranty period of one year from date of invoice, even if the product may not be in use for anytime during the warranty period for any reason whatsoever including any technical breakdown and the time taken for such repairs/replacement of parts & transit, whether under this warranty or otherwise shall not be excluded from the warranty period. In case the product is under Life Time warranty company assumes the life of the product to be 12 years from the date of Purchase . Any change of location or changes in the ownership during the warranty period are excluded from coverage. Unauthorised person installing the product. Customer fails to register warranty within one months from date of purchase.

6. Abusive / Wrong Behavior

In case Consumer uses abusive language while registering complain / or obtaining service related information with the person attending the call on the toll free number, then in such case company will hook the call and may not entertain the call again. In case Consumer does not allow the technician to inspect the product or gets physically or verbally abusive with the technician in such case Company shall terminate the warranty and will not entertain any further complaints from the consumer. In such incidences company shall take restrictive action against the customer.

7. Replacement

- a. CONCEALED DAMAGE: Product that is damaged but which cannot be seen from the outside of the carton, customer should report such cases to customercare@jyotiindia.com Concealed damaged must be reported within one day of purchase. Visible damage should be refused and not accepted at time of delivery.
- b. DOA POLICY :
 - I. Out of box DOA (DEAD ON ARRIVAL) are eligible for exchange within one day of purchase, customer should report such cases to customercare@jyotiindia.com & report the problem. After one day, (no exceptions) product will be called at the nearest service station /company to schedule for repair.
 - II. If product has been installed & then fails within the one day unit must be called into our nearest service station/ company & arranged for repairs & necessary service, Such products are not eligible for replacement.
 - III. All DOA product must be returned in original packaging, with original purchase invoice & warranty number (if registered for warranty) & with a authorised technicians report, failing to do so company reserves rights to refuse for replacement.

Please Note : in case of Concealed Damage/Dead on Arrival product should be unused/ uninstalled in order qualify for replacement, or else the product will be repaired not replaced.

8. What will Jyoti / Oxygen Do when we receive complaint on

Tele : 020-24476762 / 8888861610

email : customercare@jyotiindia.com

The company on receipt of complaint will direct the nearest Authorised Service Provider to inspect the product . Jyoti India Appliances PL, at its option, will repair, replace parts that are covered under warranty. However will charge the customer for providing service. We may use functionally equivalent, reconditioned, refurbished, pre-owned or new products, Accessories or parts. The company is not obliged to provide customer with a substitute /standby product during the service period or any time. The company will repair the product & will not replace the product with a new product. In case the call is for installation of the product the company will contact the nearest Authorised Service Provider to install the product and give Demonstration of the product. Installation & demonstration are not covered under warranty / in the cost of the product hence will attract charges. To claim parts under warranty customer should have warranty registered of product within one months from date of Purchase.

9. Is warranty valid if product is purchased from Online?

Yes Jyoti / Oxygen will give all warranty benefits for products manufactured by Jyoti India Appliances PL, subject to warranty registration done by Customer within one months from date of purchase. Warranty registration can be done online www.jyotiindia.com.

10. What Other Limitations Are There?

- a. This warranty is effected in Pune and claims, if any, shall be made only before the courts having jurisdiction in Pune and no claim shall be made against the company outside Pune notwithstanding that the appliance may have been sold or delivered elsewhere. All such cases will be subject to Pune jurisdiction. Company reserves sole discretionary power to settle them. Existence of dispute /claim if any will not constitute claim against company.
- b. Jyoti India Appliances PL shall not be liable for any incidental, Indirect, special or consequential damages arising out of or in connection with the purchase, use or performance of product.
- c. This warranty will continue to be in force for the term herein specified irrespective of what repairs/ replacement may be provided under it & such repairs/replacement shall not attract any fresh warranty.
- d. Jyoti India Appliances PL Employee / Service franchisee / service provider / dealer/distributor is not authorised to change the terms of warranty policy
- e. Libel is a statement or comment about a person or organization that cannot be proven to be true and may be considered damaging to their reputation, integrity and/or interests. Libelous statements are prohibited and will be legally dealt.
- f. All Jyoti / Oxygen Appliance (except Auto Ignition Cooktop/ Battery operated hobs) operate only on AC. Warranty shall stand invalid if any of the appliances are operated on alternate power supply (inverter/generators or any other source).
- g. Discoloration of Digital multicolor / Metallic cooktop glasses or coloured glass due to usage
- h. No warranty on burners for discoloration ,Denting, Deformation & chipping or peeling of enameled black coating.
- i. If Customer fails to register warranty within 1 months from date of Purchase.
- j. For claiming warranty on glass it is mandatory to submit photograph of product with broken glass, serial number & warranty registration number of the product.
- k. Parts Changed under warranty are property of Jyoti India Appliances PL .

11. Before Calling Customer Care kindly Check the trouble shooting guide in Instruction manual, in case the problem still persists call Customer care & have following information ready,

- a. Model Name & Serial Number of Product (Check the warranty manual last page)
- b. Invoice Copy
- c. Exact problem

MAINTENANCE & CAUTION :

BUILT IN HOB / COOKTOP

How to Clean the Burners of your Gas Hob / Stove :

1. Turn off all your gas burners and allow the stove to cool down completely before cleaning to prevent yourself from getting burned or injured.
2. Fill your sink or wash basin with hot water and add enough liquid dish-washing soap to create a sudsy soapy mixture.
3. Remove your stove's gas surface burners and place them in the water and soap mixture to soak for several minutes or until existing grime can be easily wiped away.
4. Use a cleaning rag to clean the surface burners after they have soaked for several minutes.
5. Use a straight pin to clean the inside of the holes of the surface burners where the gas flames are emitted.
6. Rinse your surface burners thoroughly in hot water to rinse off any remaining soap or suds.
7. Place your gas surface burners upside-down on a clean dry towel to allow them to dry completely.
8. Replace or install your gas surface burners back onto your stovetop after they have dried completely.

How to Clean the Grids of your Gas Hob / Stove :

1. Fill a wash basin or sink with warm water and add liquid dish-washing soap to make a cleaning solution for your burner grids.
2. Use a soft non-abrasive sponge or pad to clean away any grime or debris from each of your burner grates.
3. Use baking soda paste to scrub away stains or grime that is difficult to clean with the soap and water mixture.
4. Rinse your burner grids under warm clean water and place them on a clean towel to dry completely before replacing them on the stovetop.

How to clean surface of your Gas Hob / Stove :

1. Remove your gas burner grids and set them aside.
2. Remove & dispose of large pieces or chunks of dried food & debris that have collected under the grates such as grains of rice or charred meat.
3. Spray your entire gas stovetop surface with glass cleaner or a soap and warm-water mixture.
4. Use a sponge or soft cloth to spread your cleaning solution around the stovetop and to scrub away any existing tough stains.

5. Use a clean dry cloth to remove any excess cleaning solution.
6. Replace the gas stove burner grids to their original spots when you have finished cleaning.

CAUTION :

1. Electrical socket for Hobs should not be near to cylinder area / gas pipeline area.
2. Do not put kitchen drawer below the hob as it may damage the nozzle resulting in gas leakage / accident.
3. Do not pull the chord to disconnect the plug. Remove the plug itself from the socket.
4. Glass used in all appliances is a tempered glass will only break and crystalise on impact hence avoid any impact on the glass.
5. Change battery of your hob for uninterrupted usage of Auto ignition every 6 months (1.5 V D type Battery)if your hob has battery operated ignition.
6. Do not leave acid or alkaline substances such as vinegar gravy/ curry salt sugar or lemon juice on the hob.
7. Electrical socket for Hobs should not be near to cylinder area.
8. Do not flambe food under the hood. Naked flames could cause fire.
9. Do not wash Built in Hob with water as it can damage Auto ignition generator and there is chance of electric shock.
10. Do not attempt to dismantle the built in product.
11. Any food spills (water gravy coffee tea milk oil etc.) on the built in product should be wiped away before they dry.
12. Do Not Use any Cooking Utensils/Aids which cover the Burners & Touch the Glass of Built-in Hob or Cooktop for eg. Bati Cooker Kaladu Gas Tandoor Gas oven Paniyarrakal Maker Charcoal Chimney lighter etc.
13. Metallic/ colored glass cooktops are prone to dis-coloration if Bati Cooker Kaladu Gas Tandoor Gas oven Paniyarrakal Maker Charcoal Chimney lighter etc or any such utensils covering the burner are used hence do not use such utensils.
14. Gas Built in Hob / Cooktop must be used in well ventilated room .
15. To optimise the usage of your Hob placing correct vessel on the burner is important. Ensure the Vessel base Diameter is larger than the burner. Usage of Flat bottom vessels avoids wastage of fuel.
16. Gas consumption is directly related to the usage & correct usage of vessels.
17. Do not use multiple plug adaptors or extension board in case of built in product.
18. Do not use abrasive or corrosive products chlorine-based cleaner or hard rubbing for built in.
19. Do not use the steam/ vapour cleaning appliances.
20. Do not allow children to use the appliance without supervision.
21. Please peel the protective (PVC) film before using any appliance. PVC is inflammable.
22. For proper working of your appliance ensure there is proper earthing provided at all electrical points and ensure that appliance is plugged in sockets as per requirement (Kitchenhood & Built in Hob 5Amp AC supply & all other appliances 15 Amp AC supply).

KITCHENHOOD

The Kitchenhood clears the air of smoke and grease from everyday cooking but they can leave their mark. Over time stains can build up and vents can clog. Clean the exterior of the hood weekly and the filters fortnightly. In case there is Protective PVC film on the kitchen hood please peel before using. Exterior can be cleaned with any cleaner like CIF or with mild detergent and warm water. Do not scrub with hard scrubbers as they will scratch the surface of hood. Before cleaning the kitchenhood please ensure the Gas Hob burners are OFF and kitchen hood power supply is switched off. Frequency of cleaning depends on usage etc. Do not use abrasive / acid based cleaning agents.

Scrub Filters : Remove the Metal filters carefully please ensure the gas stove burner are not ON while removing Filters. Soak them in mild detergent and warm water for 1 hr . Brush with a nylon scrub brush. Rinse in hot water and dry. Some filters can be washed in the dishwasher. Dry the filters before placing them back in the kitchen hood. Filters should be cleaned depending in usage. For heavy oily cooking filters should be cleaned on weekly basis. For kitchen hood with oil collector oil collector should be removed carefully please ensure the gas stove burner are not ON while removing Oil collector. Oil collector should be washed with soap & water wiped clean with cloth. Replace oil collector in place.

Charcoal Filters : Charcoal filters have to be replaced within 3 to 6 months depending on usage . However if your charcoal filters mentions that it is life long charcoal filter than it can be washed dried and replaced back in Hood. Please note all charcoal filters are not Life long Charcoal filters.

Interior : The hood clears the air of smoke and grease from everyday cooking but they can leave their mark. Over time stains can build up and vents can clog. Clean the Interior of the hood with help of authorised technician. Frequency of cleaning depends on Usage.

Polish : For a stainless steel hood finish by polishing with a dry microfiber cloth & stainless steel polish available in market.

CAUTION

1. Do not pull the chord to disconnect the plug. Remove the plug itself from the socket.
2. Do not flambe food under the hood. Naked flames could cause fire.
3. Do not use multiple plug adaptors or extension board in case of built in product.
4. The hood must be installed exactly above the Built in Hob . Also ensure Kitchenhood is of same size or larger than the Hob/ cooktop.
5. The minimum safety distance between the Hood and cooktop is 650 mm in case of electric cooker and 750mm in case of gas burner.For vertical hoods distance between gas burner a Kitchenhood should be 450mm - 550 mm max.
6. Do not leave pans unattended when frying. Cooking oil can catch fire.

7. Never use flammable materials duct to extract air from hood.
8. Please peel the protective (PVC) film before using any appliance. PVC is inflammable.
9. For proper working of your appliance ensure there is proper earthing provided at all electrical points and ensure that appliance is plugged in sockets as per requirement (Kitchenhood & Built in Hob 5Amp AC supply & all other appliances 15 Amp AC supply).

OVEN :

After months of roasting and baking, an oven tends to get fairly grimy. Built-up grease and charred food accumulate and turn into carbon, causing a strong burning smell when cooking. Letting your oven remain coated in carbon can eventually taint your food and even become a fire hazard. Read on for instructions on how to clean your oven.

1. Prepare to clean the oven. Choose a time to clean the oven when your kitchen area is at its least active. Keep children and pets away from the kitchen while the oven is cleaning. Open your windows to ventilate the kitchen, so your family won't be inhaling the fumes.
2. Remove the oven racks & baking trays. Place them in a sink full of warm water mixed with a few drops of dishwashing liquid to soak.
3. Make a cleaning solution. Load a 1-liter spray bottle with 4 tablespoons (56.7g) of baking soda and fill the rest with water. Shake the spray bottle to moisten and dissolve the baking soda.
4. Spray down the oven. Spray the interior of a cold oven, focusing on the charred and stained areas, until the carbon is completely saturated. For particularly dirty ovens, increase the ratio of baking powder to water so that you have more of a paste than a liquid. Spread the paste all over the charred areas.
5. Allow the solution or paste to soak in for at least an hour. After an hour, test to area to see if the charred part has loosened. If it's still hard as a rock, douse it again with baking soda solution and allow it to sit for another hour. If it's loose enough to scrub off, proceed to the next step.
6. Use a scrubber to remove the loosened carbon. Wear rubber gloves if you don't want your hands to get black from the soot, Spray the area with more baking soda solution as you go to make the loosening process easier. Sweep out the debris you chipped off. Use a small brush and dustpan.
7. Spray the oven interior with the baking soda solution again. Allow it to soak in for an additional hour, then use a scrubber to remove the remaining carbon.
8. Wipe down the oven once more with a solution of half vinegar, half water. At this point the interior of your oven should be clean. If caked-on carbon remains, try repeating the above steps.
9. Clean the oven racks. Scrub the oven racks in the soapy water. Rinse them off and dry them, then replace them in the oven.
10. Sprinkle salt over the affected area, then close the oven door and finish cooking your food, After you remove the food and turn off the oven, wipe up the spill immediately with a damp sponge. Use a half-vinegar half-water solution for tougher messes.

CAUTION

1. Do not pull the chord to disconnect the plug. Remove the plug itself from the socket.
2. Do not attempt to dismantle the built in product.
3. Any food spills (water gravy coffee tea milk oil etc.) on the built in product should be wiped away before they dry.
4. Do not use multiple plug adaptors or extension board in case of built in product.
5. Do not use abrasive or corrosive products chlorine-based cleaner or hard rubbing for built in.
6. Do not use the steam/vapour cleaning appliances.
7. Do not allow children to use the appliance without supervision.
8. Please peel the protective (PVC) film before using any appliance. PVC is inflammable.
9. For proper working of your appliance ensure there is proper earthing provided at all electrical points and ensure that appliance is plugged in sockets as per requirement (15 Amp AC supply).
10. Do not use flammable material in or nearby of built in product.
11. The accessible parts of the oven may get very hot during use. Keep children away.
12. Do not touch the heating elements in the Oven and MWO.
13. Never hang anything heavy on the oven door handle.
14. Do not cover the bottom of the oven with aluminium foil or other objects.
15. Oven / Microwave door must be kept clean.
16. Do not pour water directly inside of the hot oven. The enamel coating could be damaged.
17. Never touch the oven with any wet part of the body and do not operate it with bare feet.
18. Use Oven gloves to remove the pan and accessories when the oven is hot.
19. Do not use sealed containers/eggs in the oven. The pressure that develops inside the container might cause it to explode damaging the Oven.
20. Do not use containers made of synthetic material for cooking in Oven. They could melt at high temperature.
21. Use only recommended Oven or Microwave oven safe cookware.
22. Keep an eye on the oven if you are using a lot of fat or oil. Oil and fat can over heat and catch fire.
23. Never pull out fully loaded shelves.
24. Before using the oven remove stickers on the front Oven Door and in Accessories except for rating label. For first time use of Oven-Heat it 200 degree Celsius for about an hour to eliminate the smell of the protective grease and insulating materials. Keep the window open during this operation.

Jyoti / Oxygen Customer Care contact number is 020-24476762 / 8888861610 and we are working from 10.30 am to 7.00 pm. except Monday (weekly off) and mandate public holidays. You may also opt to email us at customercare@jyotiindia.com

PLEASE NOTE : In our endeavor to continuously upgrade the products, specification, technology, designs may change without prior notice. Pictorial representation may not be actual product. Features as shown may not be part of standard accessories. All Jyoti / Oxygen Products are intended for domestic use only.

